

Mohammed Ameen Alshameri

BCA Graduate | IT Support | Networking | AI and Web Development

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PROFESSIONAL SUMMARY

BCA graduate with hands-on experience in IT support, networking, web development, and operations supervision. Skilled in building database-driven web systems and AI solutions, with strong problem-solving, communication, and teamwork abilities.

EDUCATION

Bangalore City University, India

Bachelor of Computer Applications (BCA)

Sep 2022 – Jul 2025

Karnataka College of Management and Science

EXPERIENCE

Digital Marketing Strategy for IT Service Promotion | TATA

Feb 2025 – May 2025

- Engaged with customers to understand their needs and recommend suitable technology solutions.
- Gained experience in IT service promotion, strategic planning, customer communication, and solution-oriented selling.

Operations Supervisor | Creek Obhur

Jan 2026 – Sep 2026

- Supervised daily operations, coordinated staff activities, and monitored task completion.
- Resolved operational issues and maintained high standards of customer service.

PROJECTS

AI Shipment Delay Risk Prediction System

- Developed an AI-powered system using Random Forest and FastAPI to predict shipment delay probability, classify risk levels, and recommend mitigation actions.
- Implemented bulk CSV analysis, AI management insights, and PDF reporting; achieved a ROC-AUC score of 85.2% using synthetic operational data.

Waterfront Management System | PHP, MySQL, HTML, CSS, JavaScript

- Developed a role-based web system with separate dashboards for managers, HR staff, and employees.
- Implemented employee and task management, daily inspections, incident reporting, maintenance tracking, attendance, leave requests, and database-driven reports.

Graduation Project – Utility Services Booking System

- Designed a web platform connecting customers with household service providers.
- Developed admin, customer, and provider modules for service requests, payments, and tracking using Java Servlets, JSP, JDBC, Oracle 11g, and Apache Tomcat.

TECHNICAL SKILLS

Programming & Web: Python, Java, JavaScript, C++, PHP, HTML, CSS, Flutter

AI & Backend: Scikit-learn, Random Forest, FastAPI, Gemini AI, SQLAlchemy

Databases & Tools: MySQL, Oracle 11g, JDBC, JSP, Apache Tomcat, XAMPP, phpMyAdmin

Networking & Systems: Packet Tracer, Routing & Switching, Subnetting, Troubleshooting, Linux, Windows, Kali Linux, VMware, VirtualBox

CERTIFICATIONS

- Internship Certificate** – Digital Marketing Strategy for IT Service Promotion | TATA (2025)
- Certificate of Experience** – Operations Supervisor | Creek Obhur (2026)

LANGUAGES

Arabic (Native)

English (Professional)

Hindi (Intermediate)